

Why backup documentation matters: Benefits and use cases in IT Glue

Backups are the foundation of business continuity, but scattered backup data can leave you exposed. When such details live across different platforms, it's easy to miss gaps that jeopardize recovery. IT Glue solves this by centralizing backup documentation in one place, making it clear, current and accessible. Whether you're running an audit, proving compliance or recovering from unforeseen emergencies, IT Glue helps you move fast and stay protected.

The power of automated backup documentation

IT Glue brings backup details into your documentation platform automatically so you can manage protection, performance and preparedness with total confidence. Here's how it helps:



Comprehensive backup health audits

Easily review the protection status of your servers, appliances and users in IT Glue, identifying secured or vulnerable ones and proactively addressing issues as needed.



Streamlined disaster preparedness

Maintain a clear, up-to-date overview of your backup infrastructure, including appliances, agents, configurations and users. This centralized information enables quick, efficient audits, ensuring all critical systems are backed up properly.



A holistic view of your IT environment

Documenting backup details alongside assets, passwords and SOPs in your IT documentation platform provides a holistic and transparent view of your IT environment, enhancing accountability and compliance.



Faster troubleshooting

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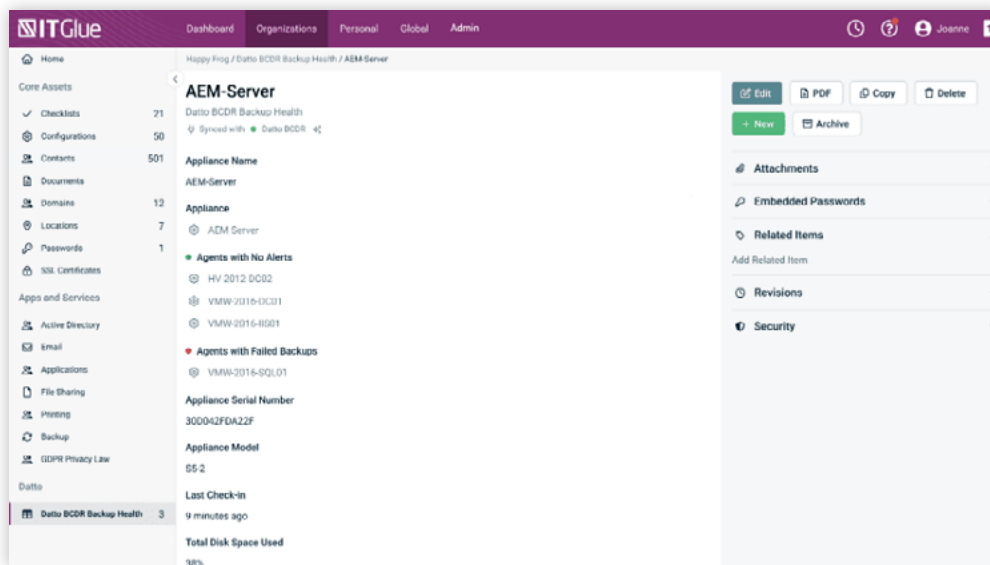


Take control of your backup documentation

Don't let gaps in documentation put your business at risk. With IT Glue, you get automated backup insights, centralized visibility and always up-to-date records, all in one platform. From health audits to disaster preparedness, IT Glue ensures you're never left guessing.

Interested in learning more?

[Book a demo](#)



Gain peace of mind with complete backup visibility

IT Glue supports automatic backup documentation across a wide range of solutions. Here's why this matters in real-world use cases:



DATTO BCDR



SaaS PROTECTION

UNITRENDS
A Kaseya COMPANY

SPANNING
A Kaseya COMPANY



User backup documentation: Datto SaaS Protection and Spanning

Gain complete visibility into user backups for Microsoft 365 and Google Workspace by consolidating backup status, health and coverage. This simplifies tracking protected users and their data across environments, ensuring comprehensive protection.



Device backup documentation: Datto Continuity and Unitrends

Enjoy detailed device backup documentation with real-time statuses, integrity checks and storage metrics. This streamlines backup management by auto-updating information on protected volumes and storage usage.



Smart Create: Backup health for Datto BCDR

Simplify daily backup audits by viewing a summary of backup health directly in IT Glue. See the status of your appliances and agents, with and without alerts, all in one single view.



Smart Relate: Datto BCDR appliances to agents

Easily view agent-appliance connections to determine if your appliance can handle all assigned agents and quickly identify the affected appliance when an agent has an issue. This speeds up troubleshooting and minimizes downtime.



Backup coverage report: Unitrends

Instantly determine how vulnerable a network may be if a disaster were to happen and prepare accordingly with clearly summarized backup details.



DR Runbook: Datto BCDR and Unitrends

Speed up device recovery by instantly exporting an up-to-date DR Runbook. This provides critical details and the reboot order, ensuring you have essential information ready for any unforeseen event.